



MORTGAGE BANKERS ASSOCIATION OF FLORIDA

## Certified Mortgage Banker Profile



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*I have been in the Mortgage Banking industry for 30+ years and have worked in both origination and servicing capacities. Prior to joining Fidelity in 1996 I served as a Vice President and Customer Service Manager for what is now Everhome Mortgage, having started my career there in 1973. My positions with Fidelity have included Passport Trainer, Consultant, and Implementation Specialist. I am currently what is known as an Engagement Manager for Fidelity client SunTrust Mortgage Company. In my role I provide day to day relationship management of the account and oversee all projects between Fidelity and SunTrust.*

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**How long have you been a CMB? Are you a Master, Residential or Commercial CMB? When and why did you choose to become a Certified Mortgage Banker?**

*I earned my Residential CMB in June 2006 obtaining a personal goal I had set for myself some twenty years ago. I chose to become a CMB because I believe it is the highest achievement within our industry and demonstrates knowledge and expertise. I also believe it validates an individual as an industry professional*

**Other than the CMB designation, do you hold any other designations or awards inside or outside the mortgage banking industry?**

*I also am a Certified Mortgage Servicer for both Loan Administration and Financial Controls and Investor Accounting. I am currently working on obtaining my CMS in Default Management with the goal of earning a Master CMS.*

**Since obtaining your CMB, what have you done to give back to the mortgage banking industry?**

*I am active in the local and state MBA and serve as an instructor for both the CMB Exam Prep Course and the School of Mortgage Servicing Best Practices. I also serve as a CMB Sponsor and currently have to candidates enrolled in the CMB Exam Prep Course.*

**Outside of mortgage banking, what are your other interests and/or hobbies? Do you volunteer for any community or school groups?**

*My husband and I are avid campers and travelers so we spend a lot of time in search of new mountain vistas to experience. I am also active in my condominium homeowners association.*

**What would you say to others considering becoming a CMB Candidate? What were your challenges in becoming a CMB? What advice would you give to those considering becoming a CMB?**

*I would say **Accept The Challenge!** It is the most rewarding achievement I have experienced and the most difficult. Another CMB said that when they received their pin they felt validated, and that is so true. The pride and feeling of accomplishment is immeasurable. My challenges in becoming a CMB were simply making the time available to do so, and once I did the reward was there. My advice is to never give up on the goal to earn the highest designation in our industry. Do whatever you can to meet that goal no matter how long it takes. Remember **Accept The Challenge!***

<http://www.mba.org/cmb/index.htm>